



## Mission Statement

*The Water Utility Division is committed to planning, protecting, operating, and maintaining the potable water system of the city in a manner that ensures the cost-effective delivery of adequate, high-quality water resources to its customers.*

## Water News

[Managing your water account online is now easier than ever! Click here for information.](#)

The toll-free telephone number for water billing questions is 855-354-7579.

[Get to know your new Auto-Read Meter and its features!](#)

## Requests to Start/Stop Water Service and Billing

Please contact (855) 354-7579 for all Covina water service and billing questions.

[Click here for a City of Covina Water Service application](#) .

Payments can be dropped off at the Covina City Yard, 534 N Barrance Blvd, Covina, CA 91723.

## Other Water Purveyors Servicing Covina

Not all Covina residents and businesses receive water service from the City of Covina. There are numerous other water purveyors:

City of Azusa (626) 812-5225  
Golden State Water (800) 999-4033  
Suburban Water Company (626) 543-2500  
Valencia Heights Water Company (626) 332-8935

[Click here for a map of water purveyors that service Covina.](#)

## **Covina Water Services at City Yard**

534 N. Barranca Avenue Covina, CA 91723  
Tel (626) 384-5230 FAX (626) 384-5227

Hours: Monday through Thursday from 6 am - 6 pm. Closed Fridays.

For non-emergency service after business hours, please leave a message at (626) 384-5230. We will respond to you the next business day.

## **Emergencies**

For emergency service after close of business, please call the Covina Police Department at (626) 384-5595. The Dispatcher will contact our on-call staff to assist you.

### **Water Division Services**

[Water Conservation](#)  
[Billing & Service](#)  
[Rates & Regulations](#)  
[Water Supply](#)